

FREQUENTLY ASKED QUESTIONS

I'd like to rent a slip at PIER 39 Marina.

Gather your documentation. You'll need a photo of the boat, current registration, a utility bill (or lease for proof of residence), proof of insurance and, if your boat is wooden or over 30 years old, a recent survey. Scan your documents into an easily read format (.pdfs, .jpgs and .gifs). Already have scanned documents? You're ready to get started!

Where do I submit this documentation?

When you have all of your documentation you can submit your completed Application along with the following documents to info@pier39marina.com

Required application documents :

- DMV registration
- Insurance to \$500,000
- Proof of Residency (residential lease or land based utility bill)
- Survey (Vessels 25+ years or wooden).
- *Sorry, no houseboats.*

(All docs must be in legal boatowner's name)

How soon will I know if my application is approved?

It's best to plan on the application process taking up to 2 weeks. if you send in all current documentation and proof of land based residence with your application we can have an answer in a few days. Applications are approved by the Harbor Master and are only passed on for review once all the documents are in hand. We will contact you by email if we need more information, and once you are approved.

Can I be a liveaboard? How do I get a liveaboard permit?

We do not take liveaboard applications from the general public; in order to submit a liveaboard application you must already be a tenant or at least an accepted applicant.

The marina charges an additional liveaboard fee per month to offset the increased facility upkeep costs. The Harbor Master approves all live aboard agreements and fees are paid directly to the Marina Office.

IMPORTANT!!!:

In the past, some public marinas had what was commonly referred to as the "3 day rule", where one could sleep on their boat 3 days in a 7 day period. WE ARE NOT A PUBLIC MARINA.

We are a private marina, and WE DO NOT have a "3 day rule". 9 days max monthly (30 days), no more than 48 consecutive hours and the vessel should leave the dock at least once during that period.

*If you are using your slip as your "place in the city" rather than for recreational boating, that constitutes an illegal liveaboard. You will be asked to leave. Please. Do not inconvenience yourself, or us by ignoring this **BCDC legislated restriction on vessel use.***

*Housing prices in the city and unprecedented requests have forced us to become **INCREDIBLY** vigilant in detecting those using their boats as a "pied-a-terre".*

Please note –

Live aboard permits are granted to individuals, not slips, and are non-transferrable. If you buy or rent a boat slip that was formerly occupied by a boater with a live aboard permit, you are NOT entitled to his or her permit.

Ok, I'm approved! What now?

Congratulations! Contact us to arrange for a leasing appointment to meet the crew, pick your boat slip and sign the berthing agreement.

If you submitted your application with a bill of sale rather than DMV registration, we will need to see evidence of registration at this time. Once we have that in hand, we will take payment for deposits, parking card fees and the first month's rent. Documented vessels may show proof of submission to the Coast Guard in the form of a return Coast Guard letter indicating status or waitlist.

What are the move-in fees?

We require a security deposit equal to twice the boat slip monthly rent, \$25 key deposit per key, validated parking card fee of \$10 per card, and your first month's rent (pro rata if necessary).

Tell me about the power and water at my slip.

Each slip has both power and water. Water is free. Electricity is sub-metered and you pay for what you use. We have 30A 125V electric outlets on all 36, 40 and 45 foot boat slips. We have 50A 125V outlets on the 50 foot slips. A select few 50' docks have 50A 125/250V outlets.

What about Internet, Cable and Telephone?

Cell phones and mobile hotspots have no problem connecting on the docks; most tenants use their own hot-spots or tethers. We have an unimpeded LOS with most towers. We also have a tenant lounge with free wi-fi available. We do not have cable on the docks, and "land line" telephone service is extremely limited. Wifi for the docks will be up by year's end.

What about parking?

PIER 39 Marina has convenient parking in the PIER 39 garage, located directly across the street from the Entrance Plaza. We have a tenant discount arrangement with the PIER 39 Parking Garage. Parking fees are paid directly to the garage management. You will be billed against a standing garage credit, deposited for parking use. The rate is \$4 per 12 hours or any increment of 12 hours.

Your licensed and insured vendors can park at the PIER 39 Garage and enjoy discounted parking rates: Vendor parking validations, good Monday-Friday can be purchased from the marina office on the day of service.

Can I drive onto PIER 39?

Yes you can, with the following restrictions: per BCDC regulations, the perimeter road is open to vehicular traffic between 2:30 am and 11:00 am daily. Marina tenants are allowed 15 minutes for loading and unloading.

What about garbage and recycling?

San Francisco is a Zero Waste city.

Trash and recycle bins for plastic and paper products are available on each dock. Compost bins are on the way. We appreciate recycling efforts as it helps to keep costs down and these cost savings are passed on to you, the renter and slip owner.

We do not have oil and toxic disposal; however, there is a disposal site close at the Commercial Hyde Street Pier and another near Fort Mason. Please do not make us return containers of oil and bilgewater to your vessel.

Several times a year, we order large debris boxes which are placed next to the Marina Office. The debris boxes are for big items that do not fit in the bins on the dock. Please do not simply leave big items on the dock, we will return it to your vessel for proper disposal.

What is your rental cancellation policy?

According to your berthing agreement, either party may terminate the boat slip lease with a 30-day written notice.

Which side do we tie up?

We offer full slips with finger docks on each side and a few side ties with only one finger.

Do you have a pump-out station?

The pump out station is located on A Dock. It is available 24/7 for free. When you just don't want to pump your own sewage or you want your boat serviced regularly, you can contract with Bay Green who has a boat stationed in our marina.

What if I lose my keys or parking card?

Keys and parking cards can be replaced for a \$25.00 nonrefundable fee. Contact the Marina Office as soon as you realize the keys and cards are lost so that we can deactivate them. The office is open 9:00 am – 5:00 pm every day. 2 parking cards and 2 key fobs allowed.

How can I protect my vessel in the winter? I've heard about the surge.

Selecting an appropriately sized slip for our conditions will reduce wear and tear on your vessel.

With appropriate dock fendering (We suggest NoMars from Holmes Marine), properly sized docklines, chafing gear and a promise to pay attention, your vessel should be fine. We will call you if you've broken a line and make efforts to retie but the responsibility is yours. There are several yacht maintenance agencies in the bay area who will check docklines for a monthly fee.

What is the difference between a slip owner and renter?

All of PIER 39 Marina's boat slips are long term subleases. A slip owner buys the use of the space, in our case, the water space between the two finger docks. All subleases end in 2034. When you buy a sublease, you buy the balance of time left on that sublease. Monthly assessments are paid by the slip owner, as well as yearly property taxes to the City of San Francisco. The sublease is transferable so you can resell your sublease to another party.

Slip renters sign a berthing agreement for month to month rental of the boat slip. Slips can be rented through the Marina Office, or directly with the slip owner.

Is there an application fee?

We do not charge an application fee.

How long will you keep my incomplete application on file?

Incomplete applications will be kept for one month and then discarded. Accepted applications are discarded after 3 months of no contact.

What slips are available?

We will give you a list of slips to choose from upon your approval.